

Chargeback made simple

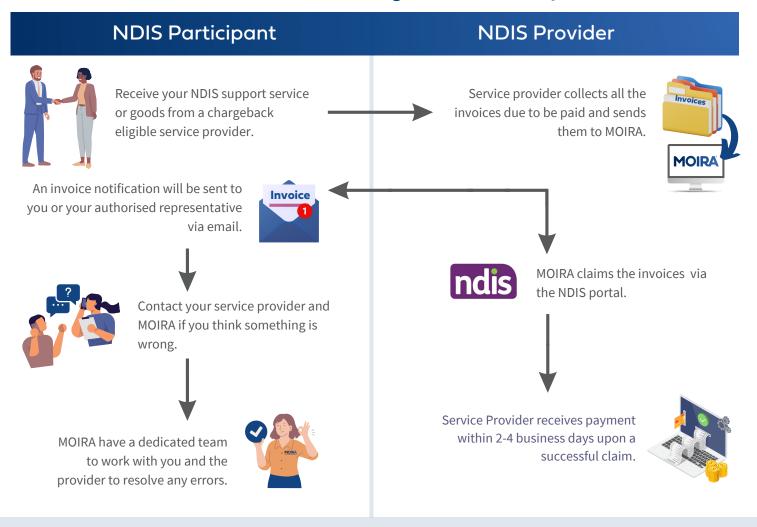
MOIRA maintains formal relationships with some of Australia's leading disability service providers, known as a Chargeback arrangement.

These arrangements combine the best of both worlds - controls and protections for participants and leading edge invoice payments.

Your service agreement with MOIRA allows us to enter a Chargeback arrangement with eligible service providers at any time, MOIRA will notify authorised representatives of any changes.

View our list of current Chargeback Providers - Click Here

Let's take a look at how it works and how chargeback can benefit you.





Participants have control and visibility of all invoices, without the need for individual authorisation.

Your NDIS funds are protected throughout the process.

In the event of a substantiated dispute, the NDIS provider returns the disputed funds back to MOIRA to subsequently credit the participant's NDIS plan.

You will also receive the invoice details in your Monthly Activity Statement.

If you have any questions regarding the Chargeback process, contact our friendly team using the details below.





